

CENTURY VILLAGE WEST PALM BEACH 2022-2023 SEASON TICKET PROGRAM

- Resident tickets will be available to purchase online starting **Wednesday, September 14 at 9 AM**. Order forms that are mailed in and/or dropped off at the Ticket Office will be processed at this time.
- One ID card buys one resident ticket; Two ID cards buy two resident tickets. Century Village Owners and Renters may only purchase tickets for themselves and their guests. All Owners and Renters must present a valid West Palm Beach Century Village ID to purchase and pick up tickets at the Ticket Office, including but not limited to tickets purchased online.
- Tickets can be picked up at the Ticket Office starting **Thursday, October 6 at 9 AM**.
- Resident tickets can be purchased in person at the Ticket Office starting **Tuesday, October 11 at 9 AM**. Guest tickets can be purchased at the Ticket Office and online starting **Tuesday, October 18 at 9 AM**.
- New Year's Eve Dance tickets can be purchased starting **Tuesday, December 6 at 9 AM** and Sweetheart's Ball Dance tickets can be purchased starting **Tuesday, January 17 at 9 AM**. These tickets can **ONLY** be purchased at the Ticket Office. Group seating for an entire table of eight is available. You must have IDs for any resident at the table and only one payment for the total will be accepted. One guest ticket can be purchased per resident.
- We are not responsible for lost, stolen or damaged tickets once they are in your possession. Please keep your tickets in a secure location - **there will be no ticket reprints**. All payments must be in U.S. funds. All checks are made payable to **W.P.R.F., INC.** Your resident ID number as well as phone number must be on the check. A \$25.00 fee will be charged for returned checks. Fill out the reverse side of the order form to purchase tickets by credit card. Your statement will show a charge from "**WPB Century Village.**"
- For online sales, go to **<https://gateaccess.net>** and select community code **CVWPB**. Login with your access code, which can be sent to you upon email request to **idooffice.wpb@cenrec.com**. Please include a copy of your valid West Palm Beach Century Village ID in the email.
 - Online ticket purchases are credit card only - American Express® is not accepted
 - Online purchases for a performance must be made at least two hours prior to show time
 - An additional \$1.00 per ticket online (non-refundable) convenience charge will be added at checkout
 - If you have questions on how to purchase tickets online, please call the Ticket Office at 561-640-3120 ext. 1
- **All ticket sales are final.** All programs are subject to change and/or modification without notice. Performance length for all shows varies between 75 and 90 minutes. In the event a show headliner cancels, no refunds will be given when a comparable show is scheduled. When a purchased ticket is eligible for a refund, a refund will only be given upon the presentation of the whole, unaltered ticket. You will have 60 days from the announcement of the show cancellation to receive your refund from the Ticket Office. After that date, no refunds will be given. If tickets are purchased online, the \$1.00 convenience charge will not be refunded. All ticket prices include sales tax.
- Join our email newsletter to receive the latest information from CV Theaters on shows, dances and movies. You can subscribe at the Ticket Office or online at **www.centuryvillagetheater.com/west-palm-beach**
- W.P.R.F., Inc. payments must be current to purchase show tickets.

Etiquette:

- Observe the dress code **which is dressy casual for all events in the theater. NO SHORTS or BASEBALL CAPS** are permitted, and men must wear **COLLARED SHIRTS** at live performances
- Be seated prior to the start of the performance and stay seated during the performance
- Adjust hearing aids, listening devices and silence cell phones
- Wait until the final act concludes before exiting the theater
- The use of cameras or recording devices is strictly prohibited by copyright laws
- Food and drinks are prohibited in the theater
- As a courtesy to the performers and others, late seating will only be allowed for ten minutes after show time in the back of the theater **ONLY** (if available)
- You must be 16 years of age to attend the shows and movies. No one under the age of 21 is permitted to attend dances

Century Village Ticket Office
200 Century Blvd., West Palm Beach, FL 33417
Hours of Operation: Monday - Friday 9:00 AM - 10:00 PM
Saturday, Sunday & Holidays 9:00 AM - 12:00 PM & 1:00 - 10:00 PM
ticketoffice.wpb@cenrec.com
561-640-3120 ext. 1

Due to the rapidly changing nature of the virus that causes COVID-19, the policies for your protection may change at any time and without advanced notice. Updated information is available via the Century Village Theater's website at www.centuryvillagetheater.com/west-palm-beach. Accordingly, for current information regarding the Theater's COVID-19 policies, please visit the Theater's website prior to attending all theater performances.

Century Village recreational facilities are handicapped accessible. Persons with disabilities needing special accommodations, please write all seating requests in the upper right-hand corner on the order form and/or contact the Ticket Office to request such accommodation.