

CENTURY VILLAGE WEST PALM BEACH 2021-2022 SEASON TICKET PROGRAM

- Resident tickets will be available to purchase online starting **September 21st at 9 AM**. Order forms that are mailed in and/or dropped off at the Ticket Office will be processed at this time.
- One ID card buys one resident ticket; Two ID cards buy two resident tickets. Century Village Owners and Renters may only purchase tickets for themselves and their guests. All Owners and Renters must present a valid West Palm Beach Century Village ID to purchase and pick up tickets at the Ticket Office, including but not limited to tickets purchased online.
- Tickets may be picked up at the Ticket Office starting **October 19th at 9 AM**.
- Tickets may be purchased at the Ticket Office and online for residents and guests starting **October 22nd at 9 AM**.
- New Year's Eve Dance tickets can be purchased starting **December 14th at 9 AM** and Sweetheart's Ball Dance tickets can be purchased starting **January 11th at 9 AM**. These tickets can **ONLY** be purchased at the Ticket Office. Group seating for an entire table of eight is available. You must have IDs for any resident at the table and only one payment for the total will be accepted. One guest ticket can be purchased per resident.
- We are not responsible for lost, stolen or damaged tickets once they are in your possession. Please keep your tickets in a secure location - **there will be no ticket reprints**.
- All payments must be in U.S. funds. All checks are made payable to **W.P.R.F., INC.** Your resident ID number as well as phone number must be on the check. A \$25.00 fee will be charged for returned checks. Fill out the reverse side of the order form to purchase tickets; your credit card statement will show a charge from "**WPB Century Village.**"
- For online sales, go to **<https://gateaccess.net>** and select community code **CVWPB**. Login with your access code, which will be sent to you upon request to **idooffice.wpb@cenrec.com** or you can call Monday - Friday at 561-640-3120 ext. 4.
 - Online ticket purchases are credit card only - American Express® is not accepted
 - Online purchases for a performance must be made at least two hours prior to show time
 - An additional \$1.00 per ticket online (non-refundable) convenience charge will be added at checkout
 - If you have questions on how to purchase tickets online, you can call the Ticket Office at 561-640-3120
- **All ticket sales are final.** All programs are subject to change and/or modification without notice. In the event a show headliner cancels, no refunds will be given when a comparable show is scheduled. When a purchased ticket is eligible for a refund, a refund will only be given upon the presentation of the whole, unaltered ticket. You will have 60 days from the announcement of the show cancellation to receive your refund from the Ticket Office. After that date, no refunds will be given. If tickets are purchased online, the \$1.00 convenience charge will not be refunded. All ticket prices include sales tax.
- Join our email newsletter to receive the latest information from CV Theaters on shows, dances and movies. You can subscribe at the Ticket Office or online at **<https://centuryvillagetheater.com/west-palm-beach>**
- W.P.R.F., Inc. payments must be current to purchase show tickets.

Etiquette:

- Observe the dress code **which is dressy casual for all events in the theater. NO SHORTS or BASEBALL CAPS** are permitted, and men must wear **COLLARED SHIRTS** at live performances
- Be seated prior to the start of the performance and stay seated during the performance
- Adjust hearing aids, listening devices and silence cell phones
- Wait until the final act concludes before exiting the theater
- The use of cameras or recording devices is strictly prohibited by copyright laws
- Food and drinks are prohibited in the theater
- As a courtesy to the performers and others, late seating will only be allowed for ten minutes after show time in the back of the theater **ONLY** (if available). No admittance ten minutes after show time
- You must be 16 years of age to attend the shows and movies. No one under the age of 21 is permitted to attend dances

Century Village Ticket Office
200 Century Blvd., West Palm Beach, FL 33417
Hours of Operation: Monday - Friday 9:00 AM – 10:00 PM
Saturday, Sunday & Holidays 9:00 AM – 12:00 PM & 1:00 – 10:00 PM
ticketoffice.wpb@cenrec.com
561-640-3120 ext. 1