

CENTURY VILLAGE PEMBROKE PINES 2021-2022 SEASON TICKET PROGRAM

- If your order is postmarked or hand delivered by **September 10th by 8 PM** and you purchase 30 or more show tickets per person in one transaction, the ticket price discounts to **\$5.00** per ticket. Your order needs to total \$150.00 or more per purchase. Tickets for the discount program are only for residents and available for purchase at the Ticket Office. All tickets thereafter will go on sale starting **October 5th at 9:30 AM** for **\$10.00** per ticket for residents and **\$12.00** for guests.
- Tickets may be picked up at the Ticket Office starting **October 4th at 9:30 AM** for last names that begin with **A - L** and on **October 5th at 9:30 AM** for the remaining last names **M - Z**. If you would prefer someone other than yourself to pick up your season tickets, please specify, in writing, on your order form. That person must have a Century Village ID on hand when they come to pick up your tickets.
- New Year's Eve Dance tickets can be purchased starting **December 2nd at 9:30 AM** for residents and on **December 16th at 9:30 AM** for guests. Sweetheart's Ball Dance tickets can be purchased starting **January 11th at 9:30 AM** for residents and guests. These tickets can **ONLY** be purchased at the Ticket Office. Group seating for an entire table is available with IDs for all residents in the party.
- One ID card buys one ticket; two ID cards buy two tickets. If you have a "**Companion Pass**" ID, you may order two tickets under your one ID number. Your ID number may only appear on one order form. Century Village Owners and Renters may only purchase tickets for themselves and their guests. All Owners and Renters must present a valid Pembroke Pines Century Village ID to purchase and pick up tickets at the Ticket Office, including but not limited to tickets purchased online.
- We are not responsible for lost, stolen or damaged tickets once they are in your possession. Please keep your tickets in a secure location - **there will be no ticket reprints.**
- All payments must be in U.S. funds. All checks should be made payable to **C.V.P. Community Center, Inc.** Your resident ID number as well as phone number must be on the check. A \$25.00 fee will be charged for returned checks. Fill out the reverse side of the order form to purchase tickets; your credit card statement will show a charge from "**Pembroke Pines Century.**"
- Online and window sales start **October 5th at 9:30 AM** for residents and guests. To purchase tickets online go to **<https://cvpp.isnsecurity.services>** and login with your personal access code, which will be sent to you upon email request to **idooffice.pp@cenrec.com**
 - Online ticket purchases are credit card only - American Express® is not accepted
 - Online purchases for a performance must be made at least two hours prior to show time
 - An additional \$1.00 per ticket online (non-refundable) convenience charge will be added at checkout
 - If you have questions on how to purchase tickets online, you can call the Ticket Office at 954-435-6001 x 5
- **All ticket sales are final.** All programs are subject to change and/or modification without notice. In the event a show headliner cancels, no refunds will be given when a comparable show is scheduled. When a purchased ticket is eligible for a refund, a refund will only be given upon the presentation of the whole, unaltered ticket. You will have 60 days from the announcement of the show cancellation to receive your refund from the Ticket Office. After that date, no refunds will be given. If tickets are purchased online the \$1.00 convenience charge will not be refunded. All ticket prices include sales tax.
- Join our email newsletter to receive the latest information from CV Theaters on shows, dances and movies. You can subscribe at the Ticket Office or online at **https://centuryvillagetheater.com/pembroke_pines**

Etiquette:

- Observe the dress code for all events in the theater; **NO SHORTS** are permitted at live performances
- Be seated prior to the start of the performance and stay seated during the performance
- Adjust hearing aids, listening devices and silence cell phones
- Wait until the final act concludes before exiting the theater
- The use of cameras or recording devices is strictly prohibited by copyright laws
- Food and drinks are prohibited in the theater
- As a courtesy to the performers and others, late seating will be allowed for ten minutes after show time in the back of the theater **ONLY** (if available). No admittance ten minutes after show time
- You must be 18 years of age to attend the shows and movies. No one under the age of 21 is permitted to attend dances

Century Village Ticket Office
13300 SW 10th Street, Pembroke Pines, FL 33027
Hours of Operation: 9:30 AM – 10:00 PM
ticketoffice.pp@cenrec.com
954-435-6001 ext. 5

Century Village recreational facilities are handicapped accessible.

Persons with disabilities needing special accommodations should contact the Ticket Office to request such accommodation.